

Appointments Required

Since the start of the pandemic, we have required all patients and visitors to have an appointment to enter our office so that we could maintain physical distancing in the office. We had reduced the number of employees working in the office, and requiring an appointment helped ensure that the needs of the patients in the office were addressed in a timely manner.

Although the number of COVID-19 cases has greatly improved, we will continue to require that all patients and visitors have an appointment to enter the office. We have learned from the pandemic that a hybrid model, where some employees work from home, works best for our office space. A hybrid model also helps us maintain staffing, should an employee become infected and therefore required to isolate at home. Since we have a limited number of employees in the office, their priority is to assist the patients with scheduled office visits.

If you have a request or concerns, such as a prescription refill request, referral request, appointment request, or a general question, please call the office at 215-242-5000 or send a message through the patient portal. For billing-related questions, please call 215-660-9003.

If you need to drop something off at the office, please use the mail slot on the Mt. Airy Ave side of the building. Otherwise, please fax (215-242-5086) or mail us (345 E. Mt. Airy Ave., Philadelphia, PA 19119).

Your cooperation is much appreciated.