

FREQUENTLY ASKED QUESTIONS

1. I'd like to transfer my care to Dr Peterson. What should I do?

Dr Peterson is joining Penn Internal Medicine Wyndmoor, located at 8200 Flourtown Ave, Suite 2, Wyndmoor PA 19038 in January 2023. To make an appointment, please call 215-836-5100.

2. Where are the Nurse Practitioners going?

Suzannah Maynard, CRNP is joining Mt Airy Family Practice.
Tryphena Hsi, CRNP is finalizing her plans. We will provide an update as soon as possible.

3. How do I transfer my records?

Until 12/31/22, please complete and return the Medical Record Release form to Greenhouse Internists by mail (345 E Mt Airy Ave, Philadelphia, PA 19119) or email (ghi@greenhouseinternists.com). Be sure to indicate your preferred delivery format (email, paper, or CD) if you have your records transferred to yourself. Updated instructions will be provided after 12/31/22.

4. Where can I establish care as a new patient with a new provider?

Some options for establishing care as a new patient with a new provider include:

- **Call your insurance company** or search your insurance company's website to find out which Primary Care Providers are in your network and are accepting new patients.
- **Chestnut Hill physician referral line:** 215-753-2000
- **Jefferson Abington Hospital physician referral line:** 1-800-JEFF-NOW
- Consider one of the following practices/providers who are currently accepting new patients, unless otherwise noted:
 - **Mt Airy Family Practice**, 215-848-6880. Accepting new patients starting in January 2023.
 - **Dr Sahani Jayatilaka** at Penn Wyndmoor, 215-836-5100
 - **Penn Medicine**, various locations, 1-800-789-7366
 - **Oak St. Health**, call William Dennis, 215-873-6335
 - Oak St. Health accepts Medicare and Medicare Advantage plans. Must have Medicare Part A & B
 - Offers transportation to scheduled appointments, 24/7 patient helpline, and onsite health insurance specialists, laboratory and imaging.

5. How can I get a prescription refilled if I'm not due for a refill until after 12/31/22, but have not found a new provider?

Please let Greenhouse Internists know by 12/20/22 if you will need a refill in January 2023. You can leave a message on the prescription line. We will send the refill to your pharmacy, and the pharmacy will fill it when it is due. It is also very important that you choose a new provider and call to schedule an appointment.