

## FREQUENTLY ASKED QUESTIONS

### 1. I'd like to transfer my care to Dr Peterson. What should I do?

Dr Peterson is joining Penn Internal Medicine Wyndmoor, located at 8200 Flourtown Ave, Suite 2, Wyndmoor PA 19038 in January 2023. To establish care at Penn Internal Medicine Wyndmoor and make an appointment, please call 215-836-5100.

### 2. Where are the Nurse Practitioners going to practice?

Tryphena Hsi, CRNP is joining Penn Family Medicine Chestnut Hill, located at 33 E Chestnut Hill Ave, Suite 201, Philadelphia, PA 19118 in February 2023. To establish care at Penn Family Medicine Chestnut Hill, call 215-242-3311.

Suzannah Maynard, CRNP is joining Mt Airy Family Practice, located at 760 Carpenter Lane, Philadelphia, PA 19119 in January 2023. To establish care at Mt Airy Family Practice, call 215-848-6880.

### 3. Where can I establish care as a new patient with a new provider?

Some options for establishing care as a new patient with a new provider include:

- **Call your insurance company** or search your insurance company's website to find out which Primary Care Providers are in your network and are accepting new patients.
- **Chestnut Hill physician referral line:** 215-753-2000
- **Jefferson Abington Hospital physician referral line:** 1-800-JEFF-NOW
- Consider one of the following practices/providers who are currently accepting new patients, unless otherwise noted:
  - **Mt Airy Family Practice**, 215-848-6880. Accepting new patients starting in January 2023.
  - **Dr Sahani Jayatilaka** at Penn Wyndmoor, 215-836-5100
  - **Penn Medicine**, various locations, 1-800-789-7366
  - **Oak St. Health**, call William Dennis, 215-873-6335
    - Oak St. Health accepts Medicare and Medicare Advantage plans. Must have Medicare Part A & B
    - Offers transportation to scheduled appointments, 24/7 patient helpline, and onsite health insurance specialists, laboratory and imaging.
- **Einstein Community Health Associates** accepting new patients at the following locations:
  - **Germantown Internal Medicine**, 7500 Germantown Ave, Elders Hall suite 101, Philadelphia, PA 19119, 215-248-0112
  - **Germantown Professional Associate**, 5753 Wayne Ave, Philadelphia, PA 19144, 215-848-8800
  - **Einstein Internal Medicine Associates**, 5501 Old York Road suite 331, Philadelphia, PA 19141, 215-456-8220
  - **Roxborough Internal Medicine**, 6001 Ridge Ave, Philadelphia, PA 19128, 215-487-2260

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- **Patina Health** is a new primary care practice providing care only for adults age 65+. Patients are seen in the comfort of their homes (in-person or virtually).
  - Patina accepts Medicare Advantage plans with IBC. Aetna, Cigna and United Healthcare will also be accepted as of January 1, 2023. Humana will follow shortly.
  - Please call 1-855-478-8310 for more information or go to [www.patinahealth.com](http://www.patinahealth.com).
- **If you have Cigna Healthspring insurance**, the following providers are accepting new patients:
  - Complete Physician Services- Dr Steven Schmidt, 1909 E Washington Ln, Philadelphia, PA 19138
  - Debrady Medical Associates- Dr. Akkili Debrady, 1909 E Washington Ln, Philadelphia, PA 19119, 215-248-6090
  - Parkside Family Medicine, Drs Glenn Rosen and Daniel Schwartz, 515 W Chelton Ave, Philadelphia, PA 19144, 215-848-6700

4. **How can I get a prescription refilled if I'm not due for a refill until after 12/31/22, but have not found a new provider?**

Please let Greenhouse Internists know by 12/20/22 if you will need a refill in January 2023. You can leave a message on the prescription line. We will send the refill to your pharmacy, and the pharmacy will fill it when it is due. It is also very important that you choose a new provider and call to schedule an appointment.